



SPECIAL RISKS

Control Risks

SUPPORTING
YOUR BUSINESS
IN A CRISIS

YOUR EXCLUSIVE ACCESS TO CONTROL RISKS



One of the most important benefits of your Hiscox policy is exclusive access to the advice, assistance and services of global risk consultancy – Control Risks. Their support helps you to secure your business against security related operational risks that can result in loss of life, intellectual property, physical assets and reputation.

Control Risks – helping your business understand and manage risk

As the leading global risk consultancy specialising in political, integrity and security risks, Control Risks provides a broad spectrum of services to help organisations understand and manage the risks of operating in complex or hostile environments.

Since their foundation in 1975, Control Risks has worked for some of the most influential organisations in almost every country in the world, including 78% of the Fortune 500. Over that time, they have accumulated unrivalled experience and in-depth knowledge of the diverse risks that impact business operations; providing a level of support unmatched by comparatively small, more kidnap-specific response providers available elsewhere.

With over 2,000 employees selected from a variety of backgrounds including the media, law enforcement, academia, military, government and commercial enterprise, Control Risks can also draw on a network of local contacts including government, police, NGOs, banking, media and law to bring further perspective to the support they provide you.

Comprehensive and global

Operating out of 36 offices worldwide and on the ground in over 100 countries at any given time, Control Risks delivers a comprehensive global perspective as well as an acute understanding of specific country issues.

In resolving kidnap, extortion and detention related cases, Control Risks collaborates with a wide range of national and international investigative and law enforcement bodies worldwide. They also have experience in liaising with specific anti-kidnap units.

Inappropriate or illegal actions conducted by a response company on your behalf, even without your knowledge, could jeopardise your organisation's standing in a foreign jurisdiction with potentially wide reaching legal and financial implications. That is why Control Risks' experience is critical in helping your business comply with domestic laws and legal requirements wherever in the world you operate.

How will Control Risks support your business?

Control Risks can support you in assessing, mitigating and recovering from an insured event with an extensive range of services, all of which are available to you through their 24-hour Global Security Centre*. Typical, pre-approved services can include, but are not limited to:

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|  security review |  litigation support |
|  forensic examination |  counter surveillance |
|  investigation services |  security awareness training |
|  business continuity support |  intellectual property security audit |
|  crisis communication |  incident assessment |
|  liaison services |  protection |
|  negotiation advice |  digital forensics |
|  family support |  product recall support |
|  psychological support |  identification of legal obligations and liabilities |
|  electronic eavesdropping detection | |

*Timing and nature of services provided by Control Risks – in those circumstances that require it, such as an insured event that resulted in the death or injury of insured persons or imminent threat, Control Risks will provide telephone advice concurrent to the deployment of a consultant(s) to the incident location and/or corporate head office to assist in managing the insured event. All other services will be provided as soon as is reasonably practicable and will be subject to compliance with local laws.

